Off-peak Delivery Pilot in Region of Peel

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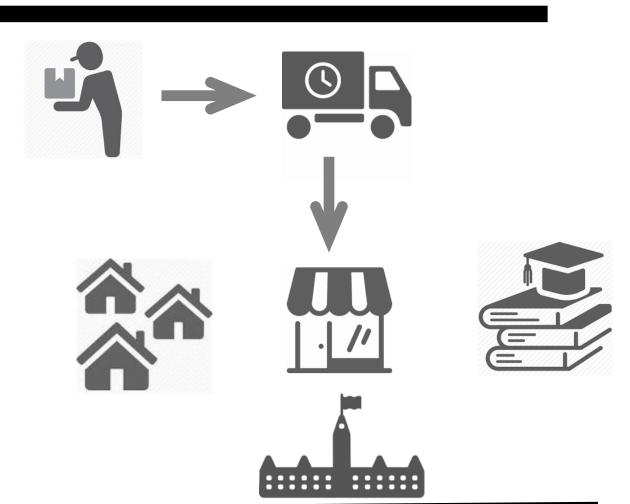
University of Toronto



Introduction

Key Stakeholders:

- Shippers
- Carriers
- Receivers (businesses)
- Residents (public)
- Government (by-laws)
- University (analysis)

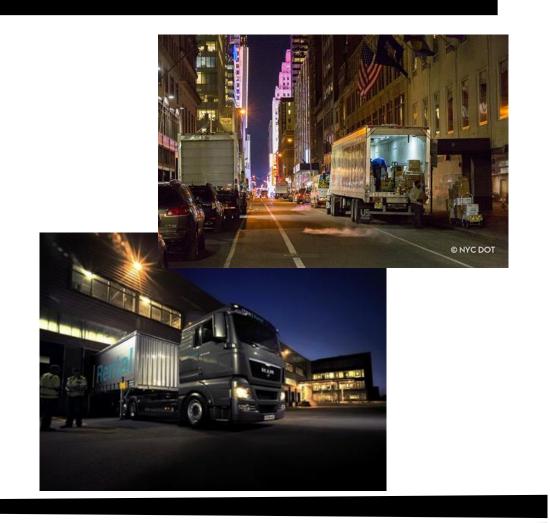




Introduction

Previous OPD programs:

- New York
- London
- Chicago
- Toronto
 — Pan Am games





Pilot Description

Participants:







Duration of Off-peak Delivery Pilot:

February 25, 2019 to August 30, 2019



Role of Smart Freight Centre

Evaluate (quantify) benefits and drawbacks of the pilot

- Travel times
- Service time at the stores
- GHG emissions
- Noise complaints
- Qualitative lessons learned



Analysis steps

- Regular contact with each company to monitor participation
- Obtain truck tracking data from each company, approximately every month
- Interpret and clean datasets from each company
- Develop methods for estimating travel times, service times, travel distance
- Use US EPA method (MOVES) for GHG emissions analysis
- Validate results (identify, understand, and correct for data outliers)



Current Status

- The pilot is complete
 - Participants have been informed that the zoning by-law is back in effect as of September 1, 2019

- Complete data from 3 companies has been received as of Oct 29
 - Analyses of the 3 companies are complete
 - Planning "lessons learned" interviews with drivers, logistics staff
 - Working toward the final project report (Target: End of November, 2019)



Participation

30 percent of trips to participating retail stores made in off-peak hours



Travel Times



15.3 percent lower travel times during off-peak hours



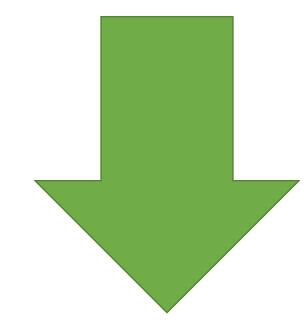
Service Times

- No clear conclusion regarding change in service times during off-peak hours.
- Some companies experienced decrease in service times while others experienced increase in their service times
- Interviews with drivers/logistics staff may help explain this observation



GHG emissions

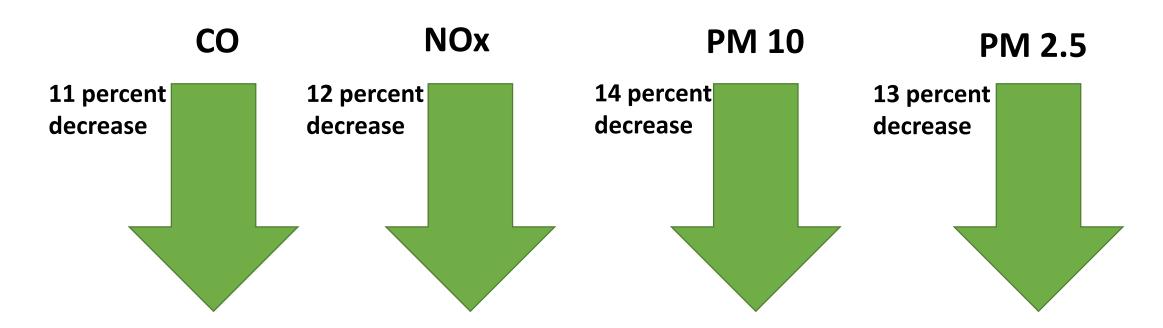




10.5 percent decrease in GHG emission factors (grams/km) during off-peak hours

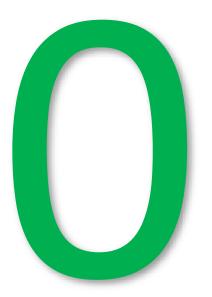


Air quality pollutants





Number of Complaints





Conclusions of Pilot

Off peak delivery pilot has demonstrated:

- Significant reductions in travel time
- Mixed results for service time
- Significant reductions in GHG emissions
- No noise complaints



Potential Next Steps

Investigating possibility for expansion of Off-Peak Deliveries

- Beyond the Region of Peel
- Greater number and diversity of companies
- Permanent noise bylaw exemptions
- Model of GHG emissions, traffic, operational impacts of larger uptake scenarios

